



Summer 2022 - Family Q&A

Will Rivers to Ridges Summer programs be offered? Yes! We are very happy to be running day camps for our Rivers to Ridges community. Our staff is making adaptations to our programs based on Yukon Health Guidelines.

Why do kids need camp now? What kids need now more than ever is care, connection and time outdoors. Kids need the fresh air, new experiences and a chance to connect with friends - which all can be done outdoors for better physical distancing.

COVID PRACTICES AT CAMP

Will drop-off and pick-up change? Drop-off and pick-up times will remain the same (8:45-9:00 am and 4:00-4:15 pm). However, family members are asked to wash their hands upon arrival, check in with a lead staff to find their sign in location, and practice physical distancing during drop-off and pick-up, keeping a caribou (or 2 metres) between themselves and other families.

What is pre-screening? If your child has any symptoms of being sick, please stay home. There will also be a daily health check/survey for staff and participants at drop-off each day.

Will there be family celebrations at camp this year? We are exploring a number of ways to share the power of the participant's experience with families. Families will receive further details via email.

MANAGING ILLNESS

If my child has a cold, can they come to program? No. If your child has any cold or flu-like symptoms, such as a cough, fever, shortness of breath, or a general feeling of being unwell, they must stay home until they are well.

What if my child becomes sick during program? Should your child become sick while at camp, they will be isolated away from other children (when possible) and the parent/guardian will be notified to come and pick them up immediately.

What if a staff member becomes sick? Just like participants, staff will be required to leave program if they become sick during the day at program. Staff will remain at home until they are well enough to return (no symptoms).

How will you encourage proper hand washing? We will provide hand sanitizer and handwashing stations for each group. Staff will be working to remind participants to wash their hands often throughout the day including but not limited to: arrival at program, before eating, after sneezing or coughing, after using the washroom, and at the end of the day.

Will children wear masks? Per current procedures, participants will not be required to wear masks during program, but they are welcome to if that feels right for your child.

Should parents/guardians wear masks when dropping off and picking up their child? Per current procedures, parents/guardians will not be required to wear masks, but they are welcome to if that feels right for your family.

Should I send a mask with my child? You can. However the mask would only be used if your child or another child becomes ill during the day to help limit exposure to others until the child who is ill can be picked up.

What happens if there is another wave of COVID-19 in Yukon? In such an instance, Rivers to Ridges will follow and adhere to the updated health guidelines of the Government of Yukon.

REFUNDS + ADDITIONAL INFORMATION

What is your refund policy?

- Full refunds (including \$50 deposit, less registration \$5.95 fee) will be offered for a cancellation within 48 hours of registering.
- A full refund (less \$50 deposit and \$5.95 registration fee) will be issued to any cancellation made during the notice period of 28 calendar days or more prior to the start date of the camp.
- If Rivers to Ridges Summer Camps are canceled due to COVID-19, we will offer families 100% program credit for any future Rivers to Ridges program **OR** a full refund (less \$5.95 registration fee). In this case, we would ask families to choose a program credit whenever possible in order to support our ongoing work.

Who should parents/guardians contact if they have more questions? As always, for additional information, parents/guardians can reach out to info@riverstoridges.org.